Appendix D

Property Strategy consultation - summary

Respondent profile

The findings presented in the consultation report and below are not necessarily wholly representative of the views of the population of Lancashire and should only be taken to represent the views of people who were aware of the consultation and felt compelled to respond.

It is apparent from the analysis of respondents, that certain groups were more likely to respond than others. Appendix 3 of the consultation report contains a Mosaic profile of the consultation respondents. It can be seen that the group D (domestic success) (index=140), group F (senior security) (index=140), group B (prestige positions) (index=130) and group E (suburban stability) (index=125) are over represented. In contrast groups J (rental hubs), O (municipal challenge), L (transient renters), and N (vintage value) all have an index of 71 or under, i.e. they are at least 29% less likely to have responded to the consultation as would be expected, based on the proportion of their households in Lancashire. Groups J, O, L and N are groups that are more likely to be affected by deprivation.

In particular, black and minority ethnic groups have had a lower response rate than would be expected. Overall 96% of responses are from the white ethnic groups compared to 90% of Lancashire's population being from the white ethnic group (2011 Census).

The table below shows the total responses for those that have indicated they have used a property in the last three years by district. It shows that generally there are a slightly lower number of respondents indicating that they have used a property that is proposed to no longer deliver services. However the number is higher in Fylde (546 continuing compared to 1,248 no longer delivering, Rossendale (1,003 continuing compared to 1,071 no longer delivering), and South Ribble (599 continuing compared to 765 no longer delivering).

District	Proposed to continue to deliver services	Proposed to no longer deliver services
Burnley	660	416
Chorley	720	420
Fylde	546	1248
Hyndburn	833	606
Lancaster	2680	2060
Pendle	1406	634
Preston	1425	342

Ribble Valley	803	765
Rossendale	1003	1071
South Ribble	599	968
West Lancashire	664	509
Wyre	963	843
Total	12,302	9,882

Base: all respondents (7,719)

Response to the consultation

Full details of the consultation are provided in Appendix C and members are advised to note the contents in detail.

The following section of the report summarises the main responses received for each district. It concentrates on the main properties referred to and the most popular comments in response to the open ended questions posed in the consultation. The questions were:

- How will this impact you?
- Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services, what are your reasons?
- Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently?

Throughout the consultation the number of comments relating to staff at facilities was pleasing to note. In addition there were a number of invitations from partner organisations seeking to continue discussions and develop closer integrated working across public sector and community buildings. Where partner feedback is referred these are not exhaustive comments but highlight considerations for the area, equally this summary does not list each petition that has been submitted to the County Council as these are listed in Appendix "C".

It should also be noted that where buildings are retained the proposals seek to introduce a range of appropriate uses to ensure that buildings operate efficiently and to provide the best possible level of service to our citizens. It should also be noted that the way in which services are delivered is also proposed to change in line with altered service offers that ensure more 'joined up' service delivery and improved outreach to service users where this is the most effective model of delivery.

Burnley

Issues identified from the consultation in Burnley

377 people responded about properties in Burnley and they indicated that they had used an average of 2.9 properties in the district in the last three years. In terms of the usage for properties proposed to continue to deliver services, respondents indicated they were most likely to have used Burnley Library (160 respondents), Coal Clough Library (104 respondents) and Padiham Library (74 respondents). For properties that are proposed to no longer deliver services, those with the highest indication of use were Burnley Campus Library (80 respondents), Briercliffe Library (79 respondents) and Rose Grove Library (71 respondents).

In response to the question "How will this proposal impact on you?" the most frequent mentions were:

- Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing (15%);
- Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading to a negative impact on mental health and wellbeing (15%);
- Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing (12%);
- Closing the library will remove my main/sole access to computers/the internet (10%);
- Closing the library will negatively impact on children's education, literacy, ability to access information and reading (11%); and
- Other issues including properties being a community asset and limiting social opportunities for older people.

The main issues raised in response to the question "Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services, what are your reasons?" were:

- It’s a social hub. Without it people may become lonely/isolated, elderly especially (20%);
- They are vital to the community/community asset (17%);
- It is vital to children's literacy, education, access to information, stimulation and pleasure (16%);
- Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative (15%);
- should be protected from budget savings/cuts because they provide people's services (11%); and
- It provides computer/internet access for those without it (11%).

In response to the question, "Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently?" the main responses were:

- Prioritise this area/don't close specific property (31%); and
- Other comments suggested making cuts elsewhere or making better use of buildings and putting more services into them to make them more cost effective.

Partner Feedback in Burnley

- No comments received

Comments relating to issues raised in Burnley

Respondents in Burnley told us about how they felt the proposal to reduce the number of static libraries in the area would impact on them. There are currently seven static libraries in the borough and it is proposed to retain three full libraries. A majority of respondents using Briercliffe Library, Burnley Campus Library, Pike Hill Library and Rosegrove Library buildings in the last 3 years have told us that they will use Burnley Library, Padiham Library and Coal Clough Library buildings in the future with low numbers telling us they would use none of these sites. The majority of people who have visited the Library buildings proposed to be retained tell us that they will continue to do so. Each static Library site will contain the usual range of provision including PNet computer access and activities such as Baby Bounce and Rhyme and Knit and Natter groups. Outlying villages and rural communities will also have access to digital services, the Mobile Library and Home Library services.

Belmont Community Centre is not currently used for delivery of County Council services and a petition has been submitted as part of the consultation seeking to retain it. Respondents tell us they will use a range of other properties and the building is available for community asset transfer although no business cases have been received.

Concerns about community impact and loss of facilities in particular communities are noted, however, in developing the property strategy proposals care was taken to try and secure the most appropriate and equitable distribution of buildings to meet the identified needs of the population.

Recommendations as a result of consultations in Burnley

Building	**Consultation Proposal (Main service delivery)**	**Revised Proposal (Main service delivery)**	**Rationale**
3. Burnley City Learning Centre	Proposed for future use for Conferencing	Proposed for future use for Conferencing and WPEH 12-19+ years (outreach)	Service delivery change - preference by young people not to access social care premises for support. This building provides a suitable neutral alternative for delivery of WPEH 12-19+ group learning activities and meetings.
13. Stoneyholme and	Proposed for future use by WPEH 0–19+	Proposed for future use by WPEH 0-19+	This will be a linked children's centre to The Chai Children's Centre.

Daneshouse Young People's Centre	years (designated children's centre)	years.	

Chorley

Issues identified from the consultation in Chorley

480 people responded about properties in Chorley and they indicated that they had used an average of 2.4 properties in the district in the last three years. In terms of the usage for properties proposed to continue to deliver services, respondents indicated they were most likely to have used Chorley Library (230 respondents), Euxton Library (112 respondents), Coppull Library (89 respondents) and Eccleston Library (89 respondents). For properties that are proposed to no longer deliver services, those with the highest indication of use were Adlington Library and Children's Centre (145), The Zone in Chorley (52 respondents) and Eccleston Young People's Centre (45 respondents).

In response to the question "How will this proposal impact on you?" the most frequent mentions were:

- Closing the library will negatively impact on children's education, literacy, ability to access information and reading (17%);
- Closing the library will impact on community cohesion because it’s a vital community asset (14%);
- Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing (13%); and

The main issues raised in response to the question "Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services, what are your reasons?" were:

- It is vital to children's literacy, education, access to information, stimulation and pleasure (18%);
- They are vital to the community/community asset (17%);
- It’s a social hub. Without it people may become lonely/isolated, elderly especially (15%);
- Should be protected from budget savings/cuts because they provide people's services (13%);
- Some people might not be able to get to new service locations because its inconvenient (11%); and
- Youth centres need to be kept so to keep the youth engaged and off the streets and out of danger (10%).

In response to the question, "Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently?" the main response were:

Building	Consultation Proposal (Main service	Revised Proposal (Main service	Rationale

- Prioritise this area/don't close specific property (24%); and
- Other comments suggested saving money elsewhere or reducing costs.

Partner Feedback in Chorley

- Consider working with District Councils to ensure that early intervention and preventative services continue to be delivered
- Review Children's Centre proposals
- Retain Adlington Library

Comments relating to issues raised in Chorley

Respondents in Chorley told us about how they felt the proposal to reduce the number of static libraries in the area would impact on them. There are currently six static libraries in the borough and it is proposed to retain three full libraries and two satellite libraries. A majority of respondents using Adlington Library and Children's Centre in the last 3 years have told us that they will use the future provision at Chorley Library, Clayton Green Library and Euxton Library, and the satellite service at Coppull Library and Eccleston Library buildings, with low numbers telling us they would use none of these sites. The majority of current users of the retained libraries tell us that they will continue to do so. Each static Library site will include PNet computer access, with activities such as Baby Bounce and Rhyme and Knit and Natter groups provided at full Library sites.

There is local representation seeking to retain Adlington Library and Children's Centre including the submission of a petition to the County Council. The Library Planning and Needs Assessment does not identify the need to retain a fixed library in this location with Adlington being a community that does not experience high levels of need and which benefits from good transport links to other fixed library provision, both in Chorley borough and to the universal service provided by Bolton Council in Horwich. Outlying villages locally will also have access to digital services, the Mobile Library and Home Library services.

The Wellbeing, Prevention and Early Help service proposes to deliver support to young people aged 12-19+ years from Chorley Library rather than The Zone, and to use Clayton Green Library and Eccleston Library buildings with outreach provision delivered flexibly according to community need.

Recommendations as a result of consultations in Chorley

As a result of the consultations received in relation to Chorley, the following amendments are proposed:

	delivery)	**delivery)**	
28. Chorley Library	Proposed for future use by WPEH 0-19+ years (designated children's centre), Children Missing Education and Pupil Attendance Team, Library Service, Welfare Rights, Youth Offending Team	Proposed for future use by WPEH 12-19+ years, Children Missing Education and Pupil Attendance Team, Library Service, Welfare Rights, Youth Offending Team.	Utilise Highfield Children's Centre for WPEH 0-11 years (designated children's centre) to meet access and reach requirements for the service.
45. Highfield Children's Centre (designated children's centre)	Not proposed for future use.	Proposed for future use for delivery of WPEH 0-11years (designated children's centre) instead of at Chorley Library.	It is proposed to retain Highfield Children's Centre (designated children's centre) due to its current location best serving the access and reach requirements for the service. In addition, the complexity of the Chorley Library building would require significant investment in order to provide an appropriate children's centre facility.

Fylde

Issues identified from the consultation in Fylde

757 people responded about properties in Fylde and they indicated that they had used an average of 2.4 properties in the district in the last three years. In terms of the usage for properties proposed to continue to deliver services, respondents indicated they were most likely to have used St Anne's Library (374 respondents), Children's Social Care (Sydney Street) and Oak Tree Children's Centre (83 respondents) and The Woodlands Resource Centre (32 respondents). For properties that are proposed to no longer deliver services, those with the highest indication of use were Ansdell Library (491 respondents), Lytham Library and Registration Office (428 respondents), Freckleton Library (97) and Kirkham Library (83 respondents).

In response to the question "How will this proposal impact on you?" the most frequent mentions were:

- Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing (19%);

- Closing the library will impact on community cohesion because it's a vital community asset (17%);
- I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience (15%);
- Closing the library will remove my main/sole access to computers/the internet (13%);
- Closing the library will negatively impact on children's education, literacy, ability to access information and reading (12%);
- I will miss my library greatly if it closed (devastated/depressed) (12%);
- concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing (12%); and
- Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading to a negative impact on mental health and wellbeing (10%).

The main issues raised in response to the question "Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services, what are your reasons?" were:

- They are vital to the community/community asset (43%);
- It's a social hub. Without it people may become lonely/isolated, elderly especially (22%);
- It is vital to children's literacy, education, access to information, stimulation and pleasure (16%);
- It provides computer/internet access for those without it (15%);
- Criticism of budget. Libraries should be protected (14%);
- Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative (13%);
- Should be protected from budget savings/cuts because they provide people's services (11%);
- Villages/towns will lose a big sense of community if the libraries close (11%); and
- Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) (10%).

In response to the question, "Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently?" the main response were:

- Prioritise this area/don't close specific property (32%);
- Heart of community/community asset/hub (13%); and
- Other budget comment – (e.g. save money elsewhere, reduce costs) (12%).

Partner Feedback in Fylde

Building	Consultation Proposal (Main service delivery)	Revised Proposal (Main service delivery)	Rationale
55. Ansdell Library	Not proposed for future use.	Not proposed for future use but to delay closure of the building whilst works are	To ensure the provision of a full library service is available to the community whilst works to St Anne's Library are completed.

- Retain current libraries
- Consider potential models to work with volunteers to keep services open

Comments relating to issues raised in Fylde

Respondents in Fylde told us about how they felt the proposals to reduce the number of static libraries in the area would impact on them. There are currently five static libraries in the borough and it is proposed to retain two full libraries.

Around half of respondents using Ansdell Library, Freckleton Library, Kirkham Library and Lytham Library and Registration Office in the last 3 years have told us that they will use the future provision at St Anne's Library and Milbanke Day Centre buildings , with low numbers telling us they would use none of these sites. The majority of current users of the retained libraries tell us that they will continue to do so and it is important to emphasise that each static Library site will contain the usual range of provision including PNet computer access and activities such as Baby Bounce and Rhyme and Knit and Natter groups.

There has been representation locally including the submission of a petition to the County Council seeking to retain Ansdell Library. It is proposed to retain a full Library service at Ansdell Library whilst works to St Anne's Library building are completed.

There has been representation locally including the submission of a petition to the County Council with regard to the proposal to re-locate Kirkham Library service into Milbanke Day Centre. This proposal provides an opportunity to develop a Neighbourhood Centre with services co-located that will increase social opportunities and improve community health and wellbeing for older people accessing daytime support in addition to the universal library service.

Recommendations as a result of consultations in Fylde

As a result of the consultations received in relation to Fylde, the following amendments are proposed:

		carried out to St Anne's Library.	

Hyndburn

Issues identified from the consultation in Hyndburn

446 people responded about properties in Hyndburn and they indicated that they had used an average of 3.2 properties in the district in the last three years. In terms of the usage for properties proposed to continue to deliver services, respondents indicated they were most likely to have used Accrington Library and Registration Office (214 respondents), Great Harwood Library (102 respondents) and Sure Start Hyndburn - Church and West Accrington Children's Centre (The Park) (102 respondents). For properties that are proposed to no longer deliver services, those with the highest indication of use were Oswaldtwistle Library (170 respondents), Rishton Library (130 respondents), Clayton-le-Moors Library (89 respondents) and Sure Start Hyndburn - Accrington South Children's Centre (The Beeches) (87 respondents).

In response to the question "How will this proposal impact on you?" the most frequent mentions were:

- Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing (16%);
- I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience (15%);
- Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading (13%);
- Closing the library will negatively impact on children's education, literacy, ability to access information and reading (13%);
- Closing the library will remove my main/sole access to computers/the internet (11%);
- Closing the library will impact on community cohesion because it’s a vital community asset (11%);
- I will miss my library greatly if it closed (devastated/depressed) (10%); and
- Concerned about loss of events at the children's centre (10%).

The main issues raised in response to the question "Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services, what are your reasons?" were:

- It is vital to children's literacy, education, access to information, stimulation and pleasure (20%);
- They are vital to the community/community asset (18%);
- Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact (15%);
- It provides computer/internet access for those without it (14%);
- I would no longer borrow books/read regularly (14%);

- Should be protected from budget savings/cuts because they provide people's services (12%);
- It's a social hub. Without it people may become lonely/isolated, elderly especially (11%); and
- Some people might not be able to get to new service locations because it's inconvenient (10%).

In response to the question, "Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently?" the main response were:

- Prioritise this area/don't close specific property (27%); and
- Other budget comment – (e.g. save money elsewhere, reduce costs) (15%).

Partner Feedback in Hyndburn

- Consider a satellite Library in Clayton-le Moors
- Consider using Rishton Library for the Children's Centre and Library service

Comments relating to issues raised in Hyndburn

Respondents in Hyndburn told us about how they felt the proposals to reduce the number of static libraries in the area would impact on them. There are currently five static libraries in the borough and it is proposed to retain two full libraries and a satellite library.

The majority of respondents using Clayton-le-Moors Library, Oswaldtwistle Library and Rishton Library buildings in the last 3 years have told us that they will use the future provision at Accrington Library and Registration Office, Great Harwood Library and Copper House Children's Centre (where it is proposed to include a satellite Library service) buildings, with low numbers telling us they would use none of these sites. The majority of current users of the retained libraries tell us that they will continue to do so and it is important to emphasise that each static Library site will contain the usual range of provision including PNet computer access with activities such as Baby Bounce and Rhyme and Knit and Natter groups at full Library sites. Outlying villages locally will also have access to digital services, the Mobile Library and Home Library services.
There has been representation locally including the submission of a petition to the County Council with regard to Rishton Library. The Library Planning and Needs Assessment supports the provision of a satellite Library service due to levels of community need and by siting this within the Copper House Children's Centre this proposal provides a Neighbourhood Centre with services co-located that will increase social opportunities and improve literacy for young families, enhance the Wellbeing, Prevention and Early Help service, in addition to providing universal access to the library service.

Recommendations as a result of consultations in Hyndburn

There are no changes recommended to the proposals as set out in the consultation.

Lancaster

Issues identified from the consultation

1,280 people responded about properties in Lancaster and they indicated that they had used an average of 3.7 properties in the district in the last three years. In terms of the usage for properties proposed to continue to deliver services, respondents indicated they were most likely to have used Morecambe Library (680 respondents), Lancaster Central Library (643 respondents), Heysham Library (358 respondents) and Westgate Children's Centre (210 respondents). For properties that are proposed to no longer deliver services, those with the highest indication of use were Lancaster Registration Office (284 respondents), Balmoral Children's Centre (272 respondents) and Bolton-le-Sands Library (249 respondents).

In response to the question "How will this proposal impact on you?" the most frequent mentions were:

- Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing (13%); and
- Closing the library will negatively impact on children's education, literacy, ability to access information and reading (11%);
- Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost (10%); and
- Other comment (general) (10%).

The main issues raised in response to the question "Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services, what are your reasons?" were:

- They are vital to the community/community asset (14%);
- It is vital to children's literacy, education, access to information, stimulation and pleasure (13%); and
- It’s a social hub. Without it people may become lonely/isolated, elderly especially (13%).

In response to the question, "Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently?" the main response were:

- Prioritise this area/don't close specific property (37%); and
- Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) (10%).

Partner Feedback in Lancaster

- Consider alternate premises for delivery of activities for young people e.g. at Lune Park Children's Centre.
- Retain a full service at Morecambe Library
- Review children's centres proposals in the Morecambe and Heysham areas and consider use of partner venues for service delivery
- Ensure that accessibility is considered in proposals
- Consider integration of social care facilities, Neighbourhood Centres and health
- Consider development of staff as they move into new arrangements
- Recent refurbishment of Bolton-le-Sands library and provision for the area
- Keep Silverdale Library
- Develop a shared health and council approach to the co-locating of public services across the district
- Providing it is sufficiently resourced, outreach may improve the access for families in most need

Comments relating to issues raised in Lancaster

Respondents in Lancaster told us about how they felt the proposals to reduce the number of static libraries in the area would impact on them. There are currently seven static libraries in the borough and it is proposed to retain five full libraries.

The majority of respondents using Bolton-le-Sands Library, Carnforth Library and Silverdale Library buildings in the last 3 years have told us that they will use the future provision at other sites including Lancaster Central Library, Halton Library and Children's Centre, and at Morecambe Library and Carnforth Hub Children's Centre and Young People's Centre with low numbers telling us they would use none of these sites. The majority of current users of the retained libraries tell us that they will continue to do so and it is important to emphasise that each static Library site will contain the usual range of provision including PNet computer access with activities such as Baby Bounce and Rhyme and Knit and Natter groups at full Library sites. Outlying villages locally will also have access to digital services, the Mobile Library and Home Library services.
There has been representation locally including the submission of a petition to the County Council with regard to the proposal to establish a satellite Library service at Morecambe Library building and seeking to retain a fully staffed Library.
A review of the Library Planning and Needs Assessment identified the need to retain a full Library service in Morecambe. The complexity of the Morecambe Library building would require significant investment in order to provide an appropriate children's centre facility and so it is proposed to retain Poulton Children's Centre for delivery in that area. The Wellbeing, Prevention and Early Help service will deliver outreach support to families according to identified need and will utilise the Neighbourhood Centre network of buildings where appropriate e.g. Heysham Library.

Recommendations as a result of consultations in Lancaster

As a result of the consultations received in relation to Lancaster, the following amendments are proposed:

Building	Consultation Proposal (Main service delivery)	Revised Proposal (Main service delivery)	Rationale
86. Halton Library and Children's Centre	Proposed for future use by Library Service, WPEH 0-11 years.	Proposed for future use by Library Service, WPEH 0-11 years (outreach).	This is currently a satellite of Lune Park Children's Centre (designated children's centre). There are low levels of families choosing to access support at Halton Children's Centre and so the service proposes to add capacity at Lune Park and ensure outreach support for the community in Halton.
90. Lune Park Children's Centre, Ryelands Park (designated children's centre)	Proposed for future use for WPEH 0-11 years (designated children's centre).	Proposed for future use for WPEH 0-19+ years (designated children's centre).	Service delivery change - consultation conducted by WPEH showed preference by young people to access this site for support. It is situated in the Skerton and Ryelands park area which has significant levels of deprivation. Increasing levels of service at this site will ensure support is available without having to cross the river to other buildings.
91. Morecambe Library	Proposed for future use with satellite Library,	Proposed for future use with full Library	A review of the requirements set out in the Library

	Registration Service, Welfare Rights and WPEH service 0-19+ years (designated children's centre).	service, Registration Service, Welfare Rights and WPEH 12-19+ years.	Planning and Needs Assessment identified the need to retain a full Library service in Morecambe.
92. Carnforth Hub Children's Centre and Young People's Centre, Carnforth High School (designated children's centre)	Proposed for future use for WPEH 0-19+ years (designated children's centre) and Library service.	Proposed for future use for WPEH 0-19+ years (designated children's centre).	It is proposed to retain Carnforth Library due to its current location best serving the access requirements for the service as the complexity of the Carnforth Hub site would require significant investment in order to provide an appropriate library service.
95. White Cross Education Centre	Proposed for future use by Registration Service, WPEH 12-19+, Youth Offending Team	Proposed for future use by Registration Service, WPEH 12-19+ and support for families, Youth Offending Team	Families with children outside of the 12-19+ age range may need to be able to access support and advice. Additional use of this building will enable the service to better meet access and reach requirements.
99. Carnforth Library	Not proposed for future use.	Proposed for future use for full library service pending a detailed site review of Carnforth Hub.	It is proposed to retain Carnforth Library due to its current location best serving the access requirements for the service as the complexity of the Carnforth Hub site would require significant investment in order to provide an appropriate library service.

105. Poulton Children's Centre, Morecambe (designated children's centre)	Not proposed for future use.	Proposed for future use for WPEH 0-11 years (designated children's centre).	A review of the requirements set out in the Library Planning and Needs Assessment identified the need to retain a full Library service in Morecambe. The complexity of the Morecambe Library building would require significant investment in order to provide an appropriate children's centre facility.

Pendle

Issues identified from the consultation in Pendle

700 people responded about properties in Pendle and they indicated that they had used an average of 2.9 properties in the district in the last three years. In terms of the usage for properties proposed to continue to deliver services, respondents indicated they were most likely to have used Nelson Library (246 respondents), Earby Community Centre (201 respondents) and Colne Library (188 respondents). For properties that are proposed to no longer deliver services, those with the highest indication of use were Brierfield Library (196 respondents) and Earby Library (116 respondents).

In response to the question "How will this proposal impact on you?" the most frequent mentions were:

- Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading (12%);
- Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing (10%); and
- Closing the library will impact on community cohesion because it’s a vital community asset (10%).

The main issues raised in response to the question "Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services, what are your reasons?" were:

- They are vital to the community/community asset (17%); and
- It is vital to children's literacy, education, access to information, stimulation and pleasure (11%).

In response to the question, "Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently?" the main response were:

- Prioritise this area/don't close specific property (23%); and
- Other general comments (10%).

Partner Feedback in Pendle

- Consider options to retain Brierfield Library
- Retain Barrowford Library
- Review opening hours
- Consider community run libraries
- Support asset transfer of properties to community ownership

Comments relating to issues raised in Pendle

Respondents in Pendle told us about how they felt the proposals to reduce the number of static libraries in the area would impact on them. There are currently seven static libraries in the borough and it is proposed to retain three full libraries and a satellite library.

The majority of respondents using Barrowford Library, Brierfield Library, Earby Library and Trawden Library and Riverside Children's Centre buildings in the last 3 years have told us that they will use the future provision at Barnoldswick Library, Colne Library, Nelson Library and Family Tree Children's Centre buildings, with low numbers telling us they would use none of these sites. The majority of current users of the retained libraries tell us that they will continue to do so and it is important to emphasise that each static Library site will contain the usual range of provision including PNet computer access with activities such as Baby Bounce and Rhyme and Knit and Natter groups at full Library sites. Outlying villages locally will also have access to digital services, the Mobile Library and Home Library services.

The Library Planning and Needs Assessment supports the provision of a satellite Library in Brierfield service due to levels of community need including the increasing birth rate. Brierfield Library is subject to on-going consideration.

Recommendations as a result of consultations in Pendle

Brierfield Library is subject to on-going consideration.

Preston

Issues identified from the consultation in Preston

456 people responded about properties in Preston and they indicated that they had used an average of 3.9 properties in the district in the last three years. In terms of the usage for properties proposed to continue to deliver services, respondents indicated they were most likely to have used the Harris Library (255 respondents), Preston Bus Station (155 respondents) and Sharoe Green Library and Cherry Tree Children's Centre (149 respondents). For properties that are proposed to no longer deliver services, those with the highest indication of use were Fulwood Library (203 respondents) and Preston East Children's Centre (125 respondents).

In response to the question "How will this proposal impact on you?" the most frequent mentions were:

- Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact (24%);
- Concerned about loss of events at the children's centre (17%);
- Concerned that loss of children's centre will limit support for families (general negative impact) (15%);
- I will miss my library greatly if it closed (devastated/depressed) (14%);
- I will have to make alternative travel arrangements (e.g. drive, use public transport) causing inconvenience (13%);
- Closing the library will impact on community cohesion because it’s a vital community asset (13%);
- Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing (12%);
- Closing the library will negatively impact on children's education, literacy, ability to access information and reading (10%); and
- Concerned about loss of health worker advice (10%).

The main issues raised in response to the question "Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services, what are your reasons?" were:

- They are vital to the community/community asset (27%);
- Should be protected from budget savings/cuts because they provide people's services (20%);
- Concerned that there will be a lack of support, guidance and help for families if children's centre's close (19%);
- Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact (18%);
- Some people might not be able to get to new service locations because it's inconvenient (15%);
- Concerned that loss of events at the children's centre will negatively impact on my child's growth/development (13%);
- Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative (13%);
- Current property has: well situated in town centre (12%);

- It is vital to children's literacy, education, access to information, stimulation and pleasure (12%); and
- It's a social hub. Without it people may become lonely/isolated, elderly especially (12%).

In response to the question, "Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently?" the main response were:

- Prioritise this area/don't close specific property (31%);
- Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closure (16%);
- This library is busy (well used) (15%);
- Stop cutting useful social services (e.g. children's/youth centres) (14%);
- Consider the negative impact on local communities (12%);
- Concerned that loss of children's centres will limit social opportunities and support for new mums, leading to negative (12%);
- Concerned that loss of children's centre will limit support for families (general negative impact) (12%);
- will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) (11%); and
- Positive comment about staff (10%).

Partner Feedback in Preston

- Working with partners to identify best use of accommodation

Comments relating to issues raised in Preston

Respondents in Preston told us about how they felt the proposals to reduce the number of static libraries in the area would impact on them. There are currently six static libraries in the borough and it is proposed to retain five full libraries.

The majority of respondents using Fulwood Library buildings in the last 3 years have told us that they will use the future provision in Preston including at the Harris Library, Ingol Library, Ribbleton Library, Savick Library and Sharoe Green and Cherry Tree Children's Centre buildings, with low numbers telling us they would use none of these sites. The majority of current users of the retained libraries tell us that they will continue to do so and it is important to emphasise that each static Library site will contain the usual range of provision including PNet computer access with activities such as Baby Bounce and Rhyme and Knit and Natter groups at full Library sites. There has been representation locally including the submission of a petition to the County Council with regard to Fulwood Library. This is an area with low levels of community need and benefits from good travel networks. Outlying villages locally will also have access to digital services, the Mobile Library and Home Library services.

The community access Wellbeing, Prevention and Early Help services in higher levels at Preston East Children's Centre than Sunshine Children's Centre and so this site is proposed to be retained to better meet requirements for the service.

Recommendations as a result of consultations in Preston

As a result of the consultations received in relation to Preston, the following amendments are proposed:

Building	**Consultation Proposal (Main service delivery)**	**Revised Proposal (Main service delivery)**	**Rationale**
132. Children's Social Care (St Luke's Centre)	Proposed for future use by children's social care.	Not proposed for future use and to re-locate the children's social care service at Sunshine Children's Centre.	Sunshine Children's Centre will provide accommodation for the children's social care service which is in better condition and within the same reach area.
148. Sunshine Children's Centre, Brockholes Wood Primary School (designated children's centre)	Proposed for future use by WPEH 0-11 years (designated children's centre) and children's social care.	Proposed for future use to accommodate Children's Social Care and provide contact/access facilities for families.	The community access WPEH services at Sunshine Drop-in (New Hall Lane) and Preston East Children's Centre (designated children's centre) giving the opportunity to re-locate children's social care from St Luke's Centre to the site.
151. Preston East Children's Centre (designated children's centre)	Not proposed for future use.	Proposed for future use by WPEH 0-11 years (designated children's centre) and children's services.	The community access WPEH services in higher levels at Preston East Children's Centre than Sunshine Children's Centre and so retention of this site

			will better meet access and reach requirements for the service.

Ribble Valley

Issues identified from the consultation in Ribble Valley

812 people responded about properties in Ribble Valley and they indicated that they had used an average of 1.9 properties in the district in the last three years. In terms of the usage for properties proposed to continue to deliver services, respondents indicated they were most likely to have used Clitheroe Library (405 respondents), Longridge Library (190 respondents) and Ribblesdale Children's Centre (94 respondents). For properties that are proposed to no longer deliver services, those with the highest indication of use were Whalley Library and Spring Wood Children's Centre (469 respondents) and Longridge Young People's Centre (87).

In response to the question "How will this proposal impact on you?" the most frequent mentions were:

- Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing (26%);
- Closing the library will negatively impact on children's education, literacy, ability to access information and reading (21%);
- Closing the library will impact on community cohesion because it’s a vital community asset (15%);
- I will have to make alternative travel arrangements (e.g. drive, use public transport) causing inconvenience (15%);
- Closing the library will remove my main/sole access to computers/the internet (14%);
- Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading (13%);
- I will miss my library greatly if it closed (devastated/depressed) (11%); and
- Other comment (general).

The main issues raised in response to the question "Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services, what are your reasons?" were:

- It is vital to children's literacy, education, access to information, stimulation and pleasure (25%);
- They are vital to the community/community asset (23%);
- New housing developments mean communities are growing and will increase demand for these services (21%);
- Should be protected from budget savings/cuts because they provide people's services (15%);
- I would no longer borrow books/read regularly (13%);

- It's a social hub. Without it people may become lonely/isolated, elderly especially (13%);
- Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact (11%);
- It provides computer/internet access for those without it (11%);
- Some people might not be able to get to new service locations because its inconvenient (10%); and
- Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) (10%).

In response to the question, "Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently?" the main responses were:

- Prioritise this area/don't close specific property (35%); and
- New housing developments mean communities are growing and will increase demand for these services (13%).

Partner Feedback in Ribble Valley

- Consider Library provision in strategic centres e.g. Whalley Library and Children's Centre
- Consider local housing development
- Review suitability of Longridge Library to house children's centre and youth provision
- Consider rural and social isolation
- Other organisations may have premises available at a cost that could be negotiated
- Retain Pendleton Brook, consider use of Mearley Fold Day Centre in Clitheroe for use by the Adult Disability Day Service

Comments relating to issues raised in Ribble Valley

Respondents in the Ribble Valley told us about how they felt the proposal to reduce the number of static libraries in the area would impact on them. There are currently six static libraries in the borough and it is proposed to retain three full libraries. Ribble Valley has the smallest population and the lowest level of population density in Lancashire albeit with housing development planned for the Whalley area. There has been representation locally including the submission of a petition to the County Council with regard to Whalley Library and Children's Centre. Recognising the large geographic area of the Ribble Valley it is proposed to retain static Libraries at Longridge, Clitheroe and Mellor with rural villages across the borough having additional access to digital library services, the Mobile Library and Home Library services. The Library Planning and Needs Assessment does not identify the need to retain a fixed library in Whalley it being a community that does not experience high levels of need. Many of the respondents that have used services at Chatburn Library, Read Library and Whalley Library and Children's Centre in the last 3 years

have indicated that they will use alternate buildings proposed to be retained in the future (Clitheroe Library, Longridge Library, Mellor Library and Ribblesdale Children's Centre).

Recommendations as a result of consultations in Ribble Valley

As a result of the consultations received in relation to Ribble Valley, the following amendments are proposed:

Building	Consultation Proposal (Main service delivery)	Revised Proposal (Main service delivery)	Rationale
154. Longridge Library	Proposed for future use by WPEH 0-19+ and Library service.	Proposed for future use by WPEH 12-19+ years and Library service.	Recognition that the refurbishment and condition costs will be less through retention of Willow's Park Children's Centre and so do not warrant the potential investment in providing the service at Longridge Library at this time. This will allow for consolidation of the WPEH 12-19+ years offer into the Library with further review at a later date.
155. Mearley Fold Day Centre	Proposed for future delivery by Older People's Daytime Support Service.	Proposed for future delivery by Older People's Daytime Support Service and Disability Day Services Drop-In.	To maintain a presence for Adult Disability Day Services in the Ribble Valley where appropriate to service user care and travel plans. The main service provision is to be consolidated at Hyndburn Adult

			Disability Day Services (Enfield).
165. Willows Park Children's Centre, Longridge Civic Centre (designated children's centre)	Not proposed for future use.	Proposed for future use by WPEH 0-11 years (designated children's centre).	Recognition that the refurbishment and condition costs will be less through retention of Willow's Park Children's Centre and so do not warrant the potential investment in providing the service at Longridge Library at this time. This will allow for consolidation of the WPEH 12-19+ years offer into the Library with further review at a later date.

Rossendale

Issues identified from the consultation in Rossendale

700 people responded about properties in Rossendale and they indicated that they had used an average of 3.0 properties in the district in the last three years. In terms of the usage for properties proposed to continue to deliver services, respondents indicated they were most likely to have used Rawtenstall Library (367 respondents), The Maden Centre (168 respondents) and Haslingden Community Link Children's Centre (131 respondents). For properties that are proposed to no longer deliver services, those with the highest indication of use were Bacup Library (394 respondents), Crawshawbooth Library and Community Centre (224 respondents) and Whitewell Bottom Community Centre (105 respondents).

In response to the question "How will this proposal impact on you?" the most frequent mentions were:

- Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost (24%);
- Closing the library will impact on community cohesion because it’s a vital community asset (23%);
- Closing the library will negatively impact on children's education, literacy, ability to access information and reading (17%);

- Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing (16%);
- Closing the library will remove my main/sole access to computers/the internet (15%);
- I will miss my library greatly if it closed (devastated/depressed) (10%).

The main issues raised in response to the question "Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services, what are your reasons?" were:

- They are vital to the community/community asset (33%);
- It's a social hub. Without it people may become lonely/isolated, elderly especially (18%);
- Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact (17%);
- It provides computer/internet access for those without it (17%);
- It is vital to children's literacy, education, access to information, stimulation and pleasure 16%);
- The recent investment/refurbishment of this building will be a complete waste of money if closed (15%);
- Should be protected from budget savings/cuts because they provide people's services (13%);
- The area is severely deprived so should retain services to support vulnerable groups (11%);
- Our town is deeply lacking public services already (11%);
- villages/towns will lose a big sense of community if the libraries close (11%); and
- I would no longer borrow books/read regularly (10%).

In response to the question, "Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently?" the main response was:

- Prioritise this area/don't close specific property (39%);
- Heart of community/community asset/hub (13%);
- Other budget comment – (e.g. save money elsewhere, reduce costs) (12%); and
- Our area does/will lack vital public services (11%).

Partner Feedback in Rossendale

- Consider how to retain a full Library service in Whitworth and Bacup
- Rawtenstall and Haslingden Libraries are big enough to operate other services from as Neighbourhood Centres
- Support development of a community library service
- Support community asset transfer
- Consider impact on Haslingden Community Link

Comments relating to issues raised in Rossendale

Respondents in Rossendale told us about how they felt the proposals to reduce the number of static libraries in the area would impact on them. There are currently five static libraries in the borough and it is proposed to retain three full libraries.

Rossendale is one of the smaller boroughs in the county with a relatively low level of population spread out across the two main valleys. The Library Planning and Needs Assessment identifies the need to retain a fixed library for communities in the Bacup area, rather than a satellite library as originally proposed, recognising both that this is a community experiencing high levels of need and to ensure a comprehensive level of service. By siting a full Library within the Maden Centre this proposal provides a Neighbourhood Centre with services co-located that will increase social opportunities and improve literacy for young families, in addition to providing universal access to the library service. Each static Library site will contain the usual range of provision including PNet computer access with activities such as Baby Bounce and Rhyme and Knit and Natter groups. Rural villages across Rossendale will also have access to digital services, the Mobile Library and Home Library services.

Most of the respondents that have used services at Bacup Library, Whitworth Library and Crawshawbooth Library and Community Centre in the last 3 years have indicated that they will use alternate buildings proposed to be retained in the future.

Crawshawbooth Library and Community Centre houses both a small Library, a community association and an early year's education provider which receives funding for free early education places. The Library service is the one County Council function delivered directly from the site and it is proposed to no longer do so. Similarly, the County Council does not currently deliver any services at Whitewell Bottom Community Centre but does fund free early education places at the pre-school operating from the site. The Council has a duty to ensure sufficient early year's provision across the county although in doing so it is not required to provide accommodation for such services. The County Council will liaise with providers in addressing the impact of any change to the status of the building they operate from including making available to such groups the opportunity to take ownership of such buildings through community asset transfer where appropriate.

Recommendations as a result of consultations in Rossendale

As a result of the consultations received in relation to Rossendale, the following amendments are proposed:

Building	**Consultation Proposal (Main service delivery)**	**Revised Proposal (Main service delivery)**	**Rationale**
169. Haslingden	Proposed for	Proposed for	A further review of

Library	future use by Library Service, Registration Service and Welfare Rights.	future use by Library Service and Welfare Rights.	the Registration Service has indicated that it is preferable to provide the service at Rawtenstall Library.
170. Rawtenstall Library	Proposed for future use by Library Service.	Proposed for future use by Library Service and Registration Service.	A further review of the Registration Service has indicated that it is preferable to provide the service at Rawtenstall Library.
171. Maden Centre, Bacup	Proposed for future use by satellite Library, WPEH 0-19+ years (designated children's centre), Welfare Rights	Proposed for future use by, WPEH 0-19+ years (designated children's centre), Welfare Rights	A review of the requirements set out in the Library Strategy identified the need to retain a full Library service in the Bacup area. There are on-going discussions with Rossendale Borough Council about future provision in the area.
174. Bacup Library	Not proposed for future use.	Subject to on-going consideration.	A review of the requirements set out in the Library Strategy identified the need to retain a full Library service in the Bacup area. There are on-going discussions with Rossendale Borough Council about future provision in the area.
180. Whitworth Library	Not proposed for future use.	Subject to on-going consideration.	Subject to on-going consideration.

South Ribble

Issues identified from the consultation in South Ribble

636 people responded about properties in South Ribble and they indicated that they had used an average of 2.5 properties in the district in the last three years. In terms of the usage for properties proposed to continue to deliver services, respondents indicated they were most likely to have used Kingsfold Library (192 respondents), Longton Library (153 respondents) and Leyland Library (129 respondents). For properties that are proposed to no longer deliver services, those with the highest indication of use were Lostock Hall Library and Children's Centre (258 respondents), Bamber Bridge Library (237 respondents) and Penwortham Library (157 respondents).

In response to the question "How will this proposal impact on you?" the most frequent mentions were:

- I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience (23%);
- Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing (22%);
- Closing the library will negatively impact on children's education, literacy, ability to access information and reading (20%);
- Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost (15%);
- Closing the library will remove my main/sole access to computers/the internet (15%);
- I will miss my library greatly if it closed (devastated/depressed) (13%);
- closing the library will impact on community cohesion because it’s a vital community asset (12%); and
- Positive comment about staff% (11%).

The main issues raised in response to the question "Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services, what are your reasons?" were:

- It is vital to children's literacy, education, access to information, stimulation and pleasure (20%);
- It provides computer/internet access for those without it (18%);
- They are vital to the community/community asset (17%);
- I would no longer borrow books/read regularly (15%);
- It’s a social hub. Without it people may become lonely/isolated, elderly especially (14%);
- Some people might not be able to get to new service locations because its inconvenient (14%);
- Should be protected from budget savings/cuts because they provide people's services (13%);

- Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact (13%);
- Criticism of budget. Libraries should be protected (12%); and
- Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) (10%).

In response to the question, "Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently?" the main responses were:

- Prioritise this area/don't close specific property (38%); and

Partner Feedback in South Ribble

- Support the idea of Neighbourhood Centres and encourage use by other organisations and community groups
- Consider the geography of South Ribble and access to services
- Work with local partners

Comments relating to issues raised in South Ribble

Respondents in South Ribble told us about how they felt the proposals to reduce the number of static libraries in the area would impact on them. There are currently six static libraries in the borough and it is proposed to retain three full libraries. A majority of respondents using Bamber Bridge Library, Lostock Hall Library and Children's Centre and Penwortham Library buildings in the last 3 years have told us that they will use Kingsfold Library, Leyland Library and Longton Library buildings. There are low numbers telling us they would use none of these sites although there are higher numbers than in other instances. The majority of people who have visited the Library buildings proposed to be retained tell us that they will continue to do so. Each static Library site will contain the usual range of provision including PNet computer access and activities such as Baby Bounce and Rhyme and Knit and Natter groups. Fixed Library provision will be complemented by access to digital services, the Mobile Library and Home Library services.

Recommendations as a result of consultations in South Ribble

As a result of the consultations received in relation to South Ribble, the following amendments are proposed:

Building	**Consultation Proposal (Main service delivery)**	**Revised Proposal (Main service delivery)**	**Rationale**
197. Wellfield Children's Centre,	Not proposed for future use.	Not proposed for future use as a	The building provides a local

Wellfield High School, Leyland		Neighbourhood Centre however proposed to be retained for use by Traded Services (Start Well).	facility for the delivery of schools training and development functions.

West Lancashire

Issues identified from the consultation in West Lancashire

497 people responded about properties in West Lancashire and they indicated that they had used an average of 2.4 properties in the district in the last three years. In terms of the usage for properties proposed to continue to deliver services, respondents indicated they were most likely to have used Ormskirk Library (146 respondents), Skelmersdale Library (142 respondents) and Tarleton Library (117 respondents). For properties that are proposed to no longer deliver services, those with the highest indication of use were Upholland Library (128 respondents), Burscough Library (110 respondents) and Parbold Library (81 respondents).

In response to the question "How will this proposal impact on you?" the most frequent mentions were:

- Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost (26%);
- Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing (22%);
- Closing the library will impact on community cohesion because it’s a vital community asset (16%);
- Closing the library will negatively impact on children's education, literacy, ability to access information and reading (14%);
- I will miss my library greatly if it closed (devastated/depressed) (14%);
- I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience (13%);
- closing the library will remove my main/sole access to computers/the internet (12%); and
- Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing (11%).

The main issues raised in response to the question "Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services, what are your reasons?" were:

- They are vital to the community/community asset (22%);
- Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact (20%);
- No alternative place for organised groups to meet in the area (19%);

- It's a social hub. Without it people may become lonely/isolated, elderly especially (18%);
- Should be protected from budget savings/cuts because they provide people's services (17%);
- It is vital to children's literacy, education, access to information, stimulation and pleasure (15%);
- It provides computer/internet access for those without it (13%);
- There are no viable alternatives in the area providing these services e.g. book lending (12%);
- longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) (11%); and
- I would no longer borrow books/read regularly (10%).

In response to the question, "Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently?" the main response was:

- Prioritise this area/don't close specific property (35%);
- Heart of community/community asset/hub (12%); and
- Other budget comment – (e.g. save money elsewhere, reduce costs) (12%).

Partner Feedback in West Lancashire

- Retain a full library in Burscough
- Consider funding grants to local organisations to be able to continue to access computer/internet facilities
- Impact on rural communities
- Consider creative solutions to ensure facilities are available within communities

Comments relating to issues raised in West Lancashire

Respondents in West Lancashire told us about how they felt the proposals to reduce the number of static libraries in the area would impact on them. There are currently six static libraries in the borough and it is proposed to retain three full libraries and a satellite Library. A majority of respondents using Burscough Library, Parbold Library and Upholland Library buildings in the last 3 years have told us that they will use Ormskirk Library, Skelmersdale Library, Tarleton Library and the Grove Young People's Centre and Children's Centre (where it is proposed to include a satellite Library service) buildings in the future. There are low numbers telling us they would use none of these sites. The majority of people who have visited the Library buildings proposed to be retained tell us that they will continue to do so. Each static Library site will contain the usual range of provision including PNet computer access with activities such as Baby Bounce and Rhyme and Knit and Natter groups at full Library sites. Outlying villages and communities will also have access to digital services, the Mobile Library and Home Library services.

It is proposed to retain St Johns Children's Centre Skelmersdale, rather than Up Holland Children's Centre, due to its current location best serving the access and reach requirements for the service.

Recommendations as a result of consultations in West Lancashire

As a result of the consultations received in relation to West Lancashire, the following amendments are proposed:

Building	Consultation Proposal (Main service delivery)	Revised Proposal (Main service delivery)	Rationale
200. Ormskirk Mere Brook Day Centre	Proposed for future use by Older People's Daytime Support Service.	Proposed for future use by Older People's Daytime Support Service subject to confirmation of arrangements with the premise owner.	This proposal will replicate the service model delivered at Vale View and Fosterfield Daytime Support Centres within Mere Brook Day Centre providing a range of support for older people on a single site and within appropriate settings in response to their identified needs and so reduces the potential for movement to alternate provision should their care needs increase.
213. Ormskirk Derby Street Day Centre (Older People)	Not proposed for future use.	Not proposed for future use.	This proposal will replicate the service model delivered at Vale View and Fosterfield Daytime Support Centres within Mere Brook Day Centre providing a range of support for older people on a single site and within

			appropriate settings in response to their identified needs and so reduces the potential for movement to alternate provision should their care needs increase.

Building	**Consultation Proposal (Main service delivery)**	**Revised Proposal (Main service delivery) – SUBJECT TO FURTHER CONSULTATION**	**Rationale**
206. Upholland Children's Centre, St Thomas the Martyr CE Primary School *	Proposed for future use by WPEH 0-11 years (designated children's centre).	Not proposed for future use – SUBJECT TO FURTHER CONSULTATION	It is proposed to retain St John's Children's Centre, St John's Catholic Primary School (designated children's centre) due to its current location best serving the access and reach requirements for the service.
215. St John's Children's Centre (Skelmersdale), St John's Catholic Primary School (designated children's centre) *	Not proposed for future use.	Proposed for future use by WPEH 0-11 years (designated children's centre) – SUBJECT TO FURTHER CONSULTATION	It is proposed to retain due to its current location best serving the access and reach requirements for the service.

Wyre

Issues identified from the consultation in Wyre

720 people responded about properties in Wyre and they indicated that they had used an average of 2.5 properties in the district in the last three years. In terms of the usage for properties proposed to continue to deliver services, respondents indicated they were most likely to have used Fleetwood Library and Registration Office (257 respondents), Poulton Library (254 respondents) and Garstang Library

(154 respondents). For properties that are proposed to no longer deliver services, those with the highest indication of use were Thornton Library (301 respondents), Cleveleys Library and Children Centre (243 respondents) and Northfleet Library (53 respondents).

In response to the question "How will this proposal impact on you?" the most frequent mentions were:

- Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing (26%);
- Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost (24%);
- I will miss my library greatly if it closed (devastated/depressed) (18%);
- Closing the library will remove my main/sole access to computers/the internet (18%);
- Closing the library will impact on community cohesion because it's a vital community asset (17%);
- I will have to make alternative travel arrangements (e.g. drive, use public transport) causing inconvenience (13%);
- Closing the library will negatively impact on children's education, literacy, ability to access information and reading (13%);
- Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing (12%);
- Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness (11%);
- Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) (10%); and
- Other comment (general) (10%).

The main issues raised in response to the question "Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services, what are your reasons?" were:

- Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact (27%);
- They are vital to the community/community asset (25%);
- It's a social hub. Without it people may become lonely/isolated, elderly especially (20%);
- It is vital to children's literacy, education, access to information, stimulation and pleasure (20%);
- Should be protected from budget savings/cuts because they provide people's services (19%);
- It provides computer/internet access for those without it (16%);
- Some people might not be able to get to new service locations because its inconvenient (14%);
- I would no longer borrow books/read regularly (13%); and
- Positive comment about staff (10%).

In response to the question, "Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently?" the main response were:

- Prioritise this area/don't close specific property (35%);
- Heart of community/community asset/hub (12%); and
- Other budget comment – (e.g. save money elsewhere, reduce costs) (12%).

Partner Feedback in Wyre

- Consider retaining all libraries
- Consider review of staffing and opening hours of Libraries
- Suggestions about how the Library service could be retained eg not for profit/community interest company
- Consider travel and access to services

Comments relating to issues raised in Wyre

Respondents in Wyre told us about how they felt the proposals to reduce the number of static libraries in the area would impact on them. There are currently seven static libraries in the borough and it is proposed to retain four full Libraries. A majority of respondents using Thornton Library, Cleveleys Library and Children's Centre and Northfleet buildings in the last 3 years have told us that they will use alternate provision at Fleetwood Library and Registration Office, Garstang Library, Knott End Library, and Poulton Library buildings in the future with low numbers telling us they would use none of these sites. The majority of people who have visited the Library buildings proposed to be retained tell us that they will continue to do so. Each fixed Library site will contain the usual range of provision including PNet computer access and activities such as Baby Bounce and Rhyme and Knit and Natter groups.

Retention of Thornton Children's Centre is proposed in order to provide the best reach and access to families in the area with provision of WPEH outreach services to families in rural Wyre including working with schools, colleges and other partners.

Recommendations as a result of consultations in Wyre

There are no changes recommended to the proposals as set out in the consultation.

Appendix D